#### Office of Health Care Assurance

## **State Licensing Section**

# STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Felarca Care Home, LLC	CHAPTER 100.1
Address: 4679 Likini Street, Honolulu, Hawaii 96818	Inspection Date: July 9, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

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Patricipal September 1975	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-17 Records and reports. (b)(3)  During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1- No documentation that physician was notified of resident's behavior of nail biting as noted by RN case	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  On August 31st, 2019, saw physician Terry K. Shimamoto of Neurology Associates, an attending physician for my residents. Presented a letter of intent to use a sock/mitten to prevent a self inflicted injury by my resident. Physician reviewed letter which was signed by myself and family	9/5/00
	manager on the June 2019 monthly visit.	members including DPOA, Durable power of Attorney, of resident. All parties agreed the use of mitten/glove when needed in order to prevent further self injury. A signed letter from physician is available for review upon request and is kept in resident file.  Residents bi-monthly progress notes will indicate the use the device and effectiveness of device should it be needed.	

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Sil-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1- No documentation that physician was notified of resident's behavior of nail biting as noted by RN case manager on the June 2019 monthly visit.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, I will take better care in having physician understand my documentation needs of my expanded case residents to avoid missing Physician/APRN orders. I will involve other care team members in reviewing my residents charts after office visits to be sure all necessary questions are properly documented and addressed. Full chart reviews shall be conducted every 90 days. Any missing or lack of documentation will be flagged and fix within 10 to 15 business days, unless physician/APRN requires more time.	95/201°

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;		
FINDING Resident #1- Whiteout was used on physician's record dated 12/10/18 and on multiple progress notes.		
	Correcting the deficiency after-the-fact is not	
	practical/appropriate. For this deficiency, only a future	
	plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(1) General rules regarding records:  All entries in the resident's record shall be written in black	PART 2 <u>FUTURE PLAN</u>	
ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;  FINDINGS  Resident #1- Whiteout was used on physician's record dated 12/10/18 and on multiple progress notes.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	In the future, CHO (care home operator) and PCG (primary care giver) will tag all resident binders with a reminder sticker not to use "White Out" or "Paper Correction Tape" while completing resident records.	9/5/201

Licensee's/Administrator's Signature:	
Print Name: Daniel Felarca	_
Date:	
Licensee's/Administrator's Signature:  Print Name: Daniel V Felarca	
Date: 9/5/2019	